



HIGH FLYER

Game Help

Version: 1.1
Date: 29.01.2024
Created by: Maxim Chuyko
Approved by: Mihaela Iacob
Classification: iGaming

Document Change History

Version	Date	Remarks
1.0	February 6, 2024	Initial version
1.1		Infinite *Autoplay feature added (subject to jurisdiction restrictions)

Contents

Contents	1
Introduction	2
How to Play	2
Multiplier	2
Placing Bets	2
Cashing out	4
Auto Cashout	4
Autoplay	4
*Autoplay.....	5
Last Results.....	5
Leaderboard & Statistics.....	6
Leaderboard	6
History	7
Top.....	7
Stats	7
Return to Player.....	8
Navigation Controls	8
Game Inconveniences.....	9
Disconnection Policy.....	10

Introduction

High Flyer is a captivating online multiplayer “Crash” game of chance. It starts with an initial multiplier at 1.00x increasing up to a random predetermined value.

The **objective** of the game is to cash out before the Crash occurs to win your bet multiplied by the current value of the multiplier.

Enjoy your journey through the skies!

How to Play

To play, select a bet amount and confirm your bet by clicking/tapping the CONFIRM BET button.

You are allowed to place or modify your bet for the upcoming game round until the BETS CLOSED is displayed on the screen.

Your total bet in the current round will be displayed in the Total Bet window.

Once the game begins and the multiplier is increasing, you can cash out at any point before the Crash.

When the Crash occurs, the game round ends, and any amount not cashed out by then is lost. If the Crash occurs at the value of 1.00x, then all bets placed in that round are automatically lost. A bet is automatically paid out when it hits the 1,000,000x multiplier or when the potential win amount reaches €250,000 (or the currency equivalent).

If you cash out before the Crash, you win your bet amount times the current multiplier in game. Your win amount will be displayed in the winning notification on your screen. For more information, see the sections “**Cashing Out**” and “**Auto Cashout**”.

Once you cash out, the current game is over for you and you can start placing bets for the upcoming round.

Multiplier

The multiplier always starts at the value of 1.00x and increases until the Crash occurs at a random predetermined multiplier value. The maximum Crash multiplier value is 1,000,000x.

2.00x

If a payout limit is set in the game, all your remaining bets will be cashed out automatically once this limit is reached. See the **Bet Limits** section for details.

Placing Bets

You can place up to two bets in a single game round and adjust the number of bet spots in the Settings.

The minimum and maximum bets allowed in a game round are displayed next to the **game name**.

High Flyer R2 – R4000

The **Game Information Indicator** informs you of the game status.

WAIT FOR THE NEXT GAME is displayed when you join the game after betting time has ended or if you have not placed any bets in the current round. While watching the current round as a spectator, you may start placing your bet for the next game round.

WAIT FOR THE NEXT GAME

NEXT GAME IN is displayed when bets are open for the current game round.

NEXT GAME IN 5s

Once the betting time is over, all your confirmed bets participate in the game, and the betting options corresponding to these bet spots are disabled until the round concludes with a cashout or crash.

The **Quick Bets** option allows you to increase the value of your current bet faster. Click/tap the Quick Bets to add the displayed amount to your total bet. Only those Quick Bets that can be covered with your current Balance are enabled.



The **Balance indicator** shows your available funds and currency. Your balance has to be sufficient to cover your bet.

If your balance is not updated (after placing bets, losing or winning), please refresh your game.

The **Cashier** button will open the Cashier window for deposits and withdrawals. On mobile devices the Cashier button is available inside the game Menu.



The **Total Bet** indicator shows the total value of all bets placed in the current game round.

Each game round is identified by a unique **Game ID number**. The **Time indicator** shows your current local time.

12:36 ID:1234567890

Please use the game ID number for reference (or take a screenshot of the game number) if there are any questions and you wish to contact Customer Service.

Cashing out

Once your bet is accepted, you participate in the current game round and can cash out.



High Flyer is a real-time game; any "CASHOUT" actions are subject to delays, depending on your internet connection, usually around 100-200ms.

When you click/tap "CASHOUT", a payout request is triggered, which is further settled at the current value of the multiplier at the time it is processed by the game server, providing that the Crash has not occurred.

All winnings are rounded down to two decimals.

Auto Cashout

Use the toggle on the panel on your screen to enable "**Auto Cashout**" during the betting time.



The minimum value to set is 1.01x, and the maximum is 100x.

NOTE: Activating Auto Cashout guarantees paying the selected multiplier if it is less or equal to the Crash multiplier.

Once the game round starts, you can no longer modify these settings, but you can still use the CASHOUT button to cash out at smaller values of your choice manually.

Autoplay

The **Autoplay feature** enables you to automatically repeat your bets for a selected number of game rounds. To activate the Autoplay feature, place your bet, set the Auto Cashout value and click/tap the **Autoplay** button.



The Autoplay window will then open, and from here you can simply select the number of game rounds you would like your bet to be repeated in. Depending on your casino jurisdiction, some additional settings may be available.

After clicking/tapping the Start button, Autoplay will begin. Your selected number of Autoplay rounds will be displayed as an indicator on the Modify Autoplay button. The number of remaining Autoplay rounds will automatically update.



While Autoplay is running, your bet gets automatically confirmed every new game round. To modify your bet amount or Auto Cashout settings, you need to cancel your bet.

To stop the Autoplay feature, open the Autoplay window and click/tap the **Stop** button.

The Autoplay feature is **stopped automatically** in the following cases:

1. The selected number of Autoplay rounds reaches 0. You will be notified with an on-screen message.
2. Your balance is too low to continue Autoplay.

One or more of the Stop Autoplay triggers occur: balance decreases, balance increases, or single win exceeds your selected value applied in settings.

*Autoplay

The **Autoplay feature** enables you to automatically repeat your bets on every new game round. To activate the Autoplay feature, place your bet, set the Auto Cashout value and click/tap the **Autoplay** button.



When activated, Autoplay is linked to your bet in the selected bet spot: disabling Autoplay automatically cancels the current bet, and cancelling the bet disables Autoplay.



While Autoplay is running, your bet gets automatically confirmed every new game round. To modify your bet amount or Auto Cashout settings, you need to cancel your bet.

The Autoplay feature is **stopped automatically** in the following cases:

1. You cancel the bet linked to Autoplay.
2. You exit the game.
3. Your balance is too low to cover the bet linked to Autoplay.

Last Results

The **Last Results** panel shows the Crash values from the most recent game rounds. Each round displayed in Last results has three general statuses:

- Countdown (betting time)
- IN PLAY (from Bets Closed until the end of the game round)
- The coloured result tile displays the Crash multiplier



Leaderboard & Statistics

Displayed by default on the desktop, see all the details under the tabs Bets, History, Top, and Stats in one place. Tap the Statistics icon to view on mobile devices.

Leaderboard

Select the Bets section to see the list of players with the 50 highest bets placed for the upcoming round. This list automatically updates in real-time, showing the cashed multipliers and winnings as players cash out.

Before the game starts, the Leaderboard summary shows the total number of bets and their total value. Once the game begins, see the track of cashed bets and total payout.

Bets	History	Top	Stats
Previous Round ↺			
Cashed bets: 200 2,501 R10,000.00			
User	Bet R	Cashed R	
Massimo	100.00	—	—
Asami	89.00	—	—
Junior89	70.00	2.05x	143.50
Spicy777	50.00	—	—
MasterDnD	40.00	—	—
Creonix	20.00	4x	80.00
NewPlayer	10.00	3x	30.00
NaVi	5.00	—	—

Select the **Previous Round** to see the details of previous round results such as Leaderboard summary, full list of participants, their Cashout decisions and Crash multipliers.

Bets	History	Top	Stats
Previous Round X			
5.01x Cashed bets: 3,500 4,000 R62,000.00			
User	Bet R	Cashed R	
Hotshot	4.00	—	—
Jason222	60.00	—	—
King7	15.00	2.05x	30.75
SmoothCr...	2.00	—	—
LiveCasino	25.00	—	—
Scorpion	40.00	4x	160.00
Scorpion	40.00	3x	120.00

History

The **History** section displays your bets placed in the High Flyer game and their outcomes.

Bets	History	Top	Stats
Time	Bet R	Cashed R	
12:50	100.00	1.59x	0.00
12:50	100.00	1.59x	0.00
12:38	500.00	2.50x	1250.00
12:38	500.00	3x	1500.00
12:30	250.00	4.10x	0.00
12:15	100.00	1x	0.00
10:10	200.00	4.50x	900.00
10:00	200.00	2.15x	430.00

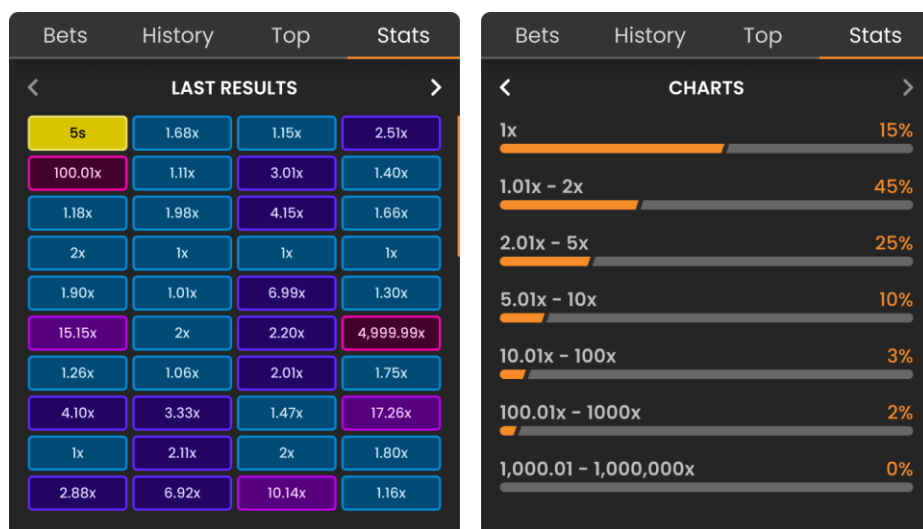
Top

This section highlights the top wins, biggest cashed multipliers and highest game outcomes (Crash multipliers).

Bets	History	Top	Stats
WINS Day Month Year R250,000.00 Bet: R100.00 2,500x 18 May DuckTales Round: 3,024.02x R100,000.00 Bet: R100.00 1,000x			

Stats

Under the Stats tab, you can find the Last Results and Charts sections. The Last Results section displays the values of the most recent Crash multipliers, and the Charts section shows the distribution of game outcomes across the Crash multiplier ranges for the last 500 game results.



Return to Player

The optimal theoretical Return to Player in High Flyer game is **97.00%**.

Navigation Controls

Clicking/tapping the **Chat** button opens the chat window. You can chat with other players.



If you wish to speak with the **Live Support**, please select the corresponding chat room by clicking/tapping the **Support** button, and you will be assisted in a private chat.



Chat messages are monitored by dedicated Customer Support personnel at all times. Players who misuse Chat by abusing other players, or by using inappropriate and/or offensive language might have their chat privileges disabled.

Clicking/tapping the **Volume Control** button opens a slider and lets you adjust the sound volume at your table. Click/tap the Volume control button to mute the sound. To unmute, click/tap the Volume Control button icon again.



Click/tap the **History** button to launch a window showing details of your gaming activity. By default, it will open your history for today. Under the tab **Older** you can view your previous gaming history.



Simply select a game round from the list to review it in detail, arranged by game round information and information about bets.

Clicking/tapping the **Game Help** button opens the Help window.



Click/tap the **Settings** button to open the Settings window allowing you to select your preferences:



- Animation on/off
- Manage game effects

Click/tap the **Animation** button to change the mode to **No Animation** mode with most of the elements being static. On mobile devices, this functionality is available under the **Settings Menu**.



Click/tap the **Full Screen** button to launch the Full Screen mode. To exit this mode, click/tap the button again or use the “Esc” key on your keyboard.



Game Inconveniences

If there is any technical malfunction, the game will be cancelled, and all bets will be refunded.

If the “CASHOUT” or “AUTO CASHOUT” action cannot be processed or was declined by the game server, you will receive a notification “CASHOUT FAILED”.

If you wish to discuss any game related issues, please contact Live Support, providing your **Game ID number**.

Disconnection Policy

The following error handling procedures apply in case of a disconnection:

- If disconnection occurs **before** the BETS CLOSED message appears on the screen, your bet will be **discarded**.
- If disconnection occurs **after** the BETS CLOSED but before the game starts or current multiplier is 1x, your bet will be **refunded** in case 1x is not the Crash multiplier. Otherwise, your bet will be settled as loss.
- If the value of the current multiplier is at least 1.01x and there is no Crash, a **Forced Cashout** will be automatically applied at the moment of your disconnection.

Once reconnected, you can view bet outcomes in the History window. Winnings credited through Forced Cashout have a **Cashout (disconnection)** bet type and refunds have a **Refund (disconnection)** bet type.

The Disconnection Policy will not apply if the Auto Cashout is enabled.

If there are any issues or you have any questions about your bets or balance, please contact Customer Support.